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### DECISION LENS

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# The Arizona DOT Promotes Efficiency and Collaboration by Using Decision Lens

THE ORGANIZATION

Arizona Department of Transportation (ADOT). ADOT strategically prioritizes the investment strategy for over 160 projects in a typical Statewide Transportation Improvement Plan (STIP) cycle. The cycle usually lasts for 4 to 5 years and are accountable for around \$1.2 billion of transportation funding, which is comprised of 7 different funding sources

#### THE PROBLEM

NO FLEXIBILITY. ADOT needed to incorporate project performance into their planning process and provide a system-wide perspective during their planning decision process. Additionally, ADOT often received requests from elected officials who would ask for updates to their individual STIP scenarios. This was a heavy lift to accommodate new information, forcing them to reshuffle the entire plan and spend countless man-hours to make the changes, which still did not address performance-planning needs.

## THE SOLUTION

COMMUNICATION. ADOT was able to use the Decision Lens platform in live meetings to foster an informed conversation with management and their team to replace projects or talk through the implications of trade-offs while planning. The platform seamlessly incorporated performance metrics into the planning process and provided a real-time view of system-wide performance during scenario planning.

## THE RESULTS

INSIGHT. The Decision Lens platform gave ADOT visibility into their funding scenarios. The Decision Lens Dashboard feature visualized ADOT's overall funding picture against their performance measures in place. This helped enable them to spend their budget with a direct correlation to expected performance and answer questions of what extra funding would yield.

